

Curriculum Vitae

Name: Tomislav Autischer
Date of birth: 16. 12. 1973
Place of birth: Zagreb
Adress: Erbsenbachgasse 3/A5, 1190 Wien,
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Education and qualifications: 8 years primary school in Zagreb, Croatia
4 years academic secondary school in Zagreb, Croatia
4 years student at the University of Zagreb
2 years student at HTBLVA Wien V, Spengergasse, Vienna, Department of IT and Organization, specialized in networking (with a degree)

Work experience: 2001 - 2002 chief of IT-department at **buw customer care operations**, Vienna
2002 - 2004 system administrator and web developer at **Sustainable Europe Research Institute**, Vienna, responsible for internal and external communication at EU projects
2004 – 2006 **Frequentis**, 3rd level at project European AIS Database, responsible for database operations, HP-UX support, security, user management, remote system installation and connecting to EAD network, test systems
2006 – Present, **ONE GmbH**, Partner Manager, responsible for Partner Management, Outsourcing, SLA creation & monitoring, ITIL processes, penalty regulations

Languages: Croatian (mother tongue), fluent German and English, Italian and French (basics), passive knowledge of several Eastern European languages

IT skills: Networking all contemporary protocols, network topologies, network hardware, network services, network software, planning, network security...
Experience with administering Novell NetWare 5 network

Web Programming HTML, PHP, XML
Programming languages C++, JAVA, SQL, PL/SQL, COBOL, PL/I, S390 Assembler, Rexx)

Operating systems Windows family, UNIX, Linux, S/390, VSE/ESA)
Software Microsoft, Adobe, Oracle, network tools..
Databases Oracle SQL (also 10g), MySQL, Access, planning, modelling...

Hardware PC, mainframe, imbedded systems
Experience with CISCO products

Other skills: ITIL, Project management, quality management (also ISO certificates), IT trainings, Telecommunication, system and application planning, EU B-driving license